

## INDUSTRIAL MAINTENANCE CONTRACTING LLC (IMC)

## **General Terms and Conditions of Sale**

- 1. General. The terms and conditions contained herein, together with any additional or different terms contained in IMC's Proposal, if any, submitted to Purchaser (which Proposal shall control over any conflicting terms), constitute the entire agreement (the "Agreement") between the parties with respect to the order and supersede all prior communications and agreements regarding the order. Acceptance by IMC of the order, or Purchaser's acceptance of IMC's Proposal, is expressly limited to and conditioned upon Purchaser's acceptance of these terms and conditions, payment for or acceptance of any performance by IMC being acceptance. These terms and conditions may not be changed or superseded by any different or additional terms and conditions proposed by Purchaser to which terms IMC hereby objects. Unless the context otherwise requires, the term "Equipment" as used herein means all of the equipment, parts, accessories sold, and all software and software documentation, if any, licensed to Purchaser by IMC ("Software") under the order. Unless the context otherwise requires, the term "Services" as used herein means all labor, supervisory, technical, and engineering, installation, repair, consulting or other services provided by IMC under the order. As used herein, the term "Purchaser" shall include the initial end use of the Equipment and/or services; provided, however, that Paragraph 13(a) shall apply exclusively to the initial end user.
- 2. Prices. (a) Unless otherwise specified in writing, all Proposals expire thirty (30) days from the date thereof. (b) Unless otherwise stated herein, Services prices are based on normal business hours (8 a.m. to 5 p.m. Monday through Friday). Overtime and Saturday hours will be billed at one and one-half (1 1/2) times the hourly rate; and Sunday hours will be billed at two (2) times the hourly rate; holiday hours will be billed at three (2) times the hourly rate. If a Services rate sheet is attached hereto, the applicable Services rates shall be those set forth in the rate sheet. Rates are subject to change without notice. (c) The price does not include any federal, state or local property, license, privilege, sales, use, excise, gross receipts, or other like taxes which may now or hereafter be applicable. Purchaser agrees to pay or reimburse any such taxes which IMC or its suppliers are required to pay or collect. If Purchaser is exempt from the payment of any tax or holds a direct payment permit, Purchaser shall, upon order placement, provide IMC a copy, acceptable to the relevant governmental authorities of any such certificate or permit. (d) The price includes customs duties and other importation or exportation fees, if any, at the rates in effect on the date of IMC's Proposal. Any change after that date in such duties, fees, or rates, shall increase the price by IMC's additional cost.
- **3. Payment.** (a) Unless specified to the contrary in writing by IMC, payment terms are net cash, payable without offset, in United States Dollars, 30 days from date of invoice by wire transfer to the account designated by IMC in the Proposal. (b) If in the judgment of IMC, the financial condition of Purchaser at any time prior to delivery does not justify the terms of payment

specified, IMC may require payment in advance, payment security satisfactory to IMC, or may terminate the order and or stop all work at this time, whereupon IMC shall be entitled to receive reasonable cancellation charges. If delivery is delayed by Purchaser, payment shall be due on the date IMC is prepared to make delivery. Any items purchased without a purchase order given, to assist with projects or production needs will be billed on the next upcoming invoice at a minimum rate of purchased price plus 19%. Delays in delivery or nonconformities in any installments delivered shall not relieve Purchaser of its obligation to accept and pay for remaining installments. (c) Purchaser shall pay, in addition to the overdue payment, a late charge equal to the lesser of 1 1/2% per month or any part thereof or the highest applicable rate allowed by law on all such overdue amounts plus IMC's attorneys' fees and court costs incurred in connection with collection. These overdue amounts will be added either, (a) To the next invoice if work is still being continued. (b) To the last or final invoice after any and all work has been completed. (c) A new invoice will be created to cover any and all overdue costs. This overdue invoice if needed will carry all the payment Terms and Conditions set forth in this agreement as any other.

- **4. Changes.** (a) Any changes requested by Purchaser affecting the ordered scope of work must be accepted by IMC and resulting adjustments to affected provisions, including price, schedule, and guarantees mutually agreed in writing prior to implementation of the change. (b) IMC may, at its expense, make such changes in the Equipment or Services as it deems necessary, in its sole discretion, to conform the Equipment or Services to the applicable specifications. If Purchaser objects to any such changes, IMC shall be relieved of its obligation to conform to the applicable specifications to the extent that conformance may be affected by such objection. Any changes or additional purchase orders shall fall under these terms and conditions unless explicitly agreed to by both parties in writing.
- **5. Delivery.** (a) All Equipment manufactured, assembled or warehoused in the continental United States is delivered F.O.B. point of shipment. Equipment shipped from outside the continental United States is delivered F.O.B. United States port of entry. Purchaser shall be responsible for any and all demurrage or detention charges. (b) If the scheduled delivery of Equipment is delayed by Purchaser or by Force Majeure, IMC may move the Equipment to storage for the account of and at the risk of Purchaser whereupon it shall be deemed to be delivered. (c) Shipping and delivery dates are contingent upon Purchaser's timely approvals and delivery by Purchaser of any documentation required for IMC's performance hereunder. (d) Claims for shortages or other errors in delivery must be made in writing to IMC within ten days of delivery. Equipment may not be returned except with the prior written consent of and subject to terms specified by IMC. Claims for damage after delivery shall be made directly by Purchaser with the common carrier
- **6. Title & Risk of Loss.** Except with respect to Software (for which title shall not pass, use being licensed) title to Equipment shall remain with IMC until fully paid for. Notwithstanding any agreement with respect to delivery terms or payment of transportation charges, risk of loss or damage shall pass to Purchaser upon delivery.

- 7. Inspection, Testing and Acceptance. (a) Any inspection by Purchaser of Equipment on IMC's premises shall be scheduled in advance to be performed during normal working hours. (b) If the order provides for factory acceptance testing, IMC shall notify Purchaser when IMC will conduct such testing prior to shipment. Unless Purchaser states specific objections in writing within ten (10) days after completion of factory acceptance testing, completion of the acceptance test constitutes Purchaser's factory acceptance of the Equipment and its authorization for shipment. (c) If the order provides for site acceptance testing, testing will be performed by IMC personnel to verify that the Equipment has arrived at site complete, without physical damage, and in good operating condition. Completion of site acceptance testing constitutes full and final acceptance of the Equipment. If, through no fault of IMC, acceptance testing is not completed within thirty (30) days after arrival of the Equipment at the site, the site acceptance test shall be deemed completed and the Equipment shall be deemed accepted.
- 8. Warranties and Remedies. (a) Equipment and Services Warranty. IMC warrants that Equipment (excluding Software, which is warranted as specified in paragraph (d) below) shall be delivered free of defects in material and workmanship and that Services shall be free of defects in workmanship. The Warranty Remedy Period for Equipment (excluding Software, Spare Components or parts, Refurbished or Repaired Components or parts, Components or Parts added to any failing or damaged system and equipment operated by untrained or unauthorized personal) shall end twelve (12) months after installation or eighteen (18) months after date of shipment, whichever first occurs. The Warranty Remedy Period for new spare parts shall end twelve (12) months after date of shipment. The Warranty Remedy Period for refurbished or repaired parts shall end ninety (90) days after date of shipment. The Warranty Remedy Period for Services shall end ninety (90) days after the date of completion of Services. (b) Equipment and Services Remedy. If a nonconformity to the foregoing warranty is discovered in the Equipment or Services during the applicable Warranty Remedy Period, as specified above, under normal and proper use and provided the Equipment has been properly stored, installed, operated and maintained and written notice of such nonconformity is provided to IMC promptly after such discovery and within the applicable Warranty Remedy Period, IMC shall, at its option, either (i) repair or replace the nonconforming portion of the Equipment or re-perform the nonconforming Services or (ii) refund the portion of the price applicable to the nonconforming portion of Equipment or Services. If any portion of the Equipment or Services so repaired, replaced or re-performed fails to conform to the foregoing warranty, and written notice of such nonconformity is provided to IMC promptly after discovery and within the original Warranty Remedy Period applicable to such Equipment or Services or 30 days from completion of such repair, replacement or re- performance, whichever is later, IMC will repair or replace such nonconforming Equipment or re-perform the nonconforming Services. The original Warranty Remedy Period shall not otherwise be extended without purchaser making advanced written notice to IMC that an Extended Warranty Remedy Period is needed(c) Exceptions. IMC shall not be responsible for providing working access to the nonconforming Equipment, including disassembly and re-assembly of non-IMC supplied equipment, or for providing transportation to or from any repair facility, all of which shall be at Purchaser's risk and expense. IMC shall have no obligation hereunder with respect to any Equipment which (i) has been improperly repaired or altered; (ii) has been subjected to misuse, negligence or accident; (iii)

has been used in a manner contrary to IMC's instructions; (iv) is comprised of materials provided by or a design specified by Purchaser; or (v) has failed as a result of ordinary wear and tear. Equipment supplied by IMC but manufactured by others is warranted only to the extent of the manufacturer's warranty, and only the remedies, if any, provided by the manufacturer will be allowed. (d) Software Warranty and Remedies. IMC warrants that, except as specified below, the Software will, when properly installed, execute in accordance with IMC's published specification. If a nonconformity to the foregoing warranty is discovered during the period ending one (1) year after the date of shipment and written notice of such nonconformity is provided to IMC promptly after such discovery and within that period, including a description of the nonconformity and complete information about the manner of its discovery, IMC shall correct the nonconformity by, at its option, either (i) modifying or making available to the Purchaser instructions for modifying the Software; or (ii) making available at IMC's facility necessary corrected or replacement programs. IMC shall have no obligation with respect to any nonconformities resulting from (i) unauthorized modification of the Software or (ii) Purchasersupplied software or interfacing. IMC does not warrant that the functions contained in the software will operate in combinations which may be selected for use by the Purchaser, or that the software products are free from errors in the nature of what is commonly categorized by the computer industry as "bugs". (e) THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF QUALITY AND PERFORMANCE, WHETHER WRITTEN, ORAL OR IMPLIED, AND ALL OTHER WARRANTIES INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USAGE OF TRADE ARE HEREBY DISCLAIMED. THE REMEDIES STATED HEREIN CONSTITUTE PURCHASER'S EXCLUSIVE REMEDIES AND IMC'S ENTIRE LIABILITY FOR ANY BREACH OF WARRANTY.

9. Limitation of Liability. (a) In no event shall IMC, its suppliers or subcontractors be liable for special, indirect, incidental or consequential damages, whether in contract, warranty, tort, negligence, strict liability or otherwise, including, but not limited to, loss of profits or revenue, loss of use of the Equipment or any associated equipment, cost of capital, cost of substitute equipment, facilities or services, downtime costs, delays, and claims of customers of the Purchaser or other third parties for any damages. IMC's liability for any claim whether in contract, warranty, tort, negligence, strict liability, or otherwise for any loss or damage arising out of, connected with, or resulting from this Agreement or the performance or breach thereof, or from the design, manufacture, sale, delivery, resale, repair, replacement, installation, technical direction of installation, inspection, operation or use of any equipment covered by or furnished under this Agreement, or from any services rendered in connection therewith, shall in no case (except as provided in the section entitled "Patent Indemnity") exceed one-half (1/2) of the purchase price allocable to the Equipment or part thereof or Services which gives rise to the claim. (b) All causes of action against IMC arising out of or relating to this Agreement or the performance or breach hereof shall expire unless brought within one year of the time of accrual thereof. (c) In no event, regardless of cause, shall IMC be liable for penalties or penalty clauses of any description or for indemnification of Purchaser or others for costs, damages, or expenses arising out of or related to the Equipment and/Services.

- **10. Indemnifications.** IMC shall indemnify, defend and hold harmless Purchaser and each of Purchaser's subsidiaries and affiliates, and their respective customers, employees, officers, directors, successors, agents and assigns, from and against any and all claims, including IMC's claims and claims of third parties, for costs, losses, damages, penalties, fines, judgments, liabilities, or expenses (including reasonable attorney's fees) that arise from or are attributable to (a) IMC's performance hereunder, (b) injuries or death to persons or damage to property, caused or alleged to have been caused by the negligent act or omission of IMC, or by any employee, agent or subcontractor of IMC, (c) assertions under Worker's Compensation or similar acts made by persons furnished by IMC, or (d) a breach by IMC or any of its employees or subcontractors of any provision of this Agreement.
- 11. Laws and Regulations. IMC does not assume any responsibility for compliance with federal, state or local laws and regulations, except as expressly set forth herein, and compliance with any laws and regulations relating to the operation or use of the Equipment or Software is the sole responsibility of the Purchaser. All laws and regulations referenced herein shall be those in effect as of the Proposal date. In the event of any subsequent revisions or changes thereto, IMC assumes no responsibility for compliance therewith. If Purchaser desires a modification as a result of any such change or revision, it shall be treated as a change per Article 4. Nothing contained herein shall be construed as imposing responsibility or liability upon IMC for obtaining any permits, licenses or approvals from any agency required in connection with the supply, erection, or operation of the Equipment. This Agreement shall be governed by the laws of the State of Tennessee but excluding the provisions of the United Nations Convention on Contracts for the International Sale of Goods and excluding Tennessee law with respect to conflicts of law. Purchaser agrees that all causes of action against IMC under this Agreement shall be brought in the State Courts of the State of Tennessee, or the U.S. District Court for the Eastern District of Tennessee. If any provision hereof, partly or completely, shall be held invalid or unenforceable, such invalidity or unenforceability shall not affect any other provision or portion hereof and these terms shall be construed as if such invalid or unenforceable provision or portion thereof had never existed.
- 12. OSHA. IMC warrants that the Services will comply with the relevant standards of the Occupational Safety and Health Act of 1970 ("OSHA") and the regulations promulgated thereunder. IMC shall furnish only Services which comply with the Occupational Safety and Health Act and all local, state, and federal laws, codes, and regulations relating to safety, health, and environmental compliance. In the event that IMCs Services do not comply with any such laws, codes, and regulations, IMC shall correct any such noncompliance at its sole expense and indemnify and hold Purchaser harmless from any claims, costs, fines, penalties, expenses, liabilities, or losses on account of any such noncompliance. In no event shall IMC be responsible for liability arising out of the violation of any OSHA standards relating to or caused by Purchaser's design, location,
- **13. Software License.** (a) IMC owns all rights in or has the right to sublicense all of the Software, if any, to be delivered to Purchaser under this Agreement. As part of the sale made hereunder Purchaser hereby obtains a limited license to use the Software, subject to the

following: (i) The Software may be used only in conjunction with equipment specified by IMC; (ii) The Software shall be kept strictly confidential; (iii) The Software shall not be copied, reverse engineered, or modified; (iv) The Purchaser's right to use the Software shall terminate immediately when the specified equipment is no longer used by the Purchaser or when otherwise terminated, e.g. for breach, hereunder; and (v) the rights to use the Software are non-exclusive and non-transferable, except with IMC's prior written consent. (b) Nothing in this Agreement shall be deemed to convey to Purchaser any title to or ownership in the Software or the intellectual property contained therein in whole or in part, nor to designate the Software a "work made for hire" under the Copyright Act, nor to confer upon any person who is not a named party to this Agreement any right or remedy under or by reason of this Agreement. In the event of termination of this License, Purchaser shall immediately cease using the Software and, without retaining any copies, notes or excerpts thereof, return to IMC the Software and all copies thereof and shall remove all machine-readable Software from all of Purchaser's storage media.

- **14. Inventions and Information.** Unless otherwise agreed in writing by IMC and Purchaser, all right, title and interest in any inventions, developments, improvements or modifications of or for Equipment and Services shall remain with IMC. Any design, manufacturing drawings or other information submitted to the Purchaser remains the exclusive property of IMC. Purchaser shall not, without IMC's prior written consent, copy or disclose such information to a third party. Such information shall be used solely for the operation or maintenance of the Equipment and not for any other purpose, including the duplication thereof in whole or in part.
- **15. Force Majeure.** IMC shall neither be liable for loss, damage, detention or delay nor be deemed to be in default for failure to perform when prevented from doing so by causes beyond its reasonable control including but not limited to acts of war (declared or undeclared), Acts of God, fire, strike, labor difficulties, acts or omissions of any governmental authority or of Purchaser, compliance with government regulations, insurrection or riot, embargo, delays or shortages in transportation or inability to obtain necessary labor, materials, or manufacturing facilities from usual sources or from defects or delays in the performance of its suppliers or subcontractors due to any of the foregoing enumerated causes. In the event of delay due to any such cause, the date of delivery will be extended by period equal to the delay plus a reasonable time to resume production, and the price will be adjusted to compensate IMC for such delay.
- **16. Cancellation.** Any order may be cancelled by Purchaser only upon prior written notice and payment of termination charges, including but not limited to, all costs identified to the order incurred prior to the effective date of notice of termination and all expenses incurred by IMC attributable to the termination, plus a fixed sum of ten (10) percent of the final total price to compensate for disruption in scheduling, planned production and other indirect costs.

- **17. Termination.** No termination by Purchaser for default shall be effective unless, within fifteen (15) days after receipt by IMC of Purchaser's written notice specifying such default, IMC shall have failed to initiate and pursue with due diligence correction of such specified default.
- **18. Export Control.** (a) Purchaser represents and warrants that the Equipment and Services provided hereunder and the "direct product" thereof are intended for civil use only and will not be used, directly or indirectly, for the production of chemical or biological weapons or of precursor chemicals for such weapons, or for any direct or indirect nuclear end use. Purchaser agrees not to disclose, use, export or re-export, directly or indirectly, any information provided by IMC or the "direct product" thereof as defined in the Export Control Regulations of the United States Department of Commerce, except in compliance with such Regulations. (b) If applicable, IMC shall file for a U.S. export license, but only after appropriate documentation for the license application has been provided by Purchaser. Purchaser shall furnish such documentation within a reasonable time after order acceptance. Any delay in obtaining such license shall suspend performance of this Agreement by IMC. If an export license is not granted or, if once granted, is thereafter revoked, or modified by the appropriate authorities, this Agreement may be canceled by IMC without liability for damages of any kind resulting from such cancellation. At IMC's request, Purchaser shall provide to IMC a Letter of Assurance and End-User Statement in a form reasonably satisfactory to IMC.
- **19. Assignment.** Any assignment of this Agreement or of any rights or obligations under the Agreement without prior written consent of IMC shall be void.
- **20. Nuclear Insurance** Indemnity. For applications in nuclear projects, the Purchaser and/or its end user customer shall have complete insurance protection against liability and property damage resulting from a nuclear incident to and shall indemnify IMC, its subcontractors, suppliers and vendors against all claims resulting from a nuclear incident.
- **21. Resale.** If Purchaser resells any of the Equipment, the sale terms shall limit IMC's liability to the buyer to the same extent that IMC's liability to Purchaser is limited hereunder.
- **22. Time of Completion.** Time of delivery of the Services shall be of the essence. Services to be performed under this Agreement shall start upon issue of the project specific release, order or purchase order and IMC shall work the necessary hours with sufficient facility and personnel to complete the entire Services in accordance with the Contract Documents. IMC shall be held harmless if required documentation, specification and or other data, necessary to complete IMC's work is delayed or not provided. This provision shall be in effect as to the purchaser, its employees, subcontractors, or any other entity that is hired by the purchaser or its affiliates to provide such data.
- **23. Fair Labor Standards.** IMC certifies that the performance of the Services covered by this Agreement have complied with all applicable requirements of Sections 6, 7, and 12 of the Fair

Labor Standards Act, as amended, and regulations and orders of the United States Department of Labor issued under Section 14 thereof.

- **24. Confidential Information.** All information provided to Seller by IMC or made known to Purchaser hereunder shall be treated as proprietary and confidential information belonging to IMC. All such information may be used by Seller solely to perform its obligations to IMC and may not be published or otherwise disclosed to any third party without IMC's prior written consent, which may be granted by IMC at its sole discretion. All information provided by Purchaser that is in tangible form shall be returned to Purchaser upon request or when IMC's need for it in connection with the performance of its obligations under this Agreement terminates. These foregoing requirements shall not apply, however, to any information which through competent written evidence is, or subsequently may become through no fault of IMC, within the knowledge of the general public, or which may be known to IMC at the time of receipt from Purchaser or may subsequently be rightfully obtained from a third party. Unless approved by Purchaser in advance and appropriately marked as IMC confidential or proprietary, IMC shall not disclose any confidential information to Purchaser pursuant to this Agreement.
- **25. NDA and or Confidentiality of the Agreement.** Purchaser and Seller shall not disclose the existence of this Quote and or Agreement, or any of its terms, to any third party without the prior written consent of both parties involved.
- **26. Entire Agreement.** This Agreement constitutes the entire agreement between IMC and Purchaser. There are no agreements, understandings, restrictions, warranties, or representations between IMC and Purchaser other than those set forth herein or herein provided.